

EL MONTE RV DEPOT, TRANSFER & PICK UP INFORMATION

Issue: 07/10

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RV Rental Locations & Address

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Depot	Address	Telephone number.	Is a transfer offered?	Is the Morning Pick-up (PAD) option offered?	Times of Operation*
Albuquerque	c/o Aloha RV Supercenter, 8300 Pan American Fwy NE, Albuquerque, NM 87113	(505) 797 8444	No	No	Monday-Friday 8am-5pm
Atlanta	c/o Georgia RV Center, 350 White Ave SE, Marietta, GA 30060	(770) 499 0460	No	No	Monday-Friday 9am-5pm
Bellingham	5242 Pacific Highway, Ferndale, Washington 98248	(360) 380 3300	Yes (Surcharge applies)	No	Monday-Saturday 9am-5pm
Boston	14 Deborah Drive, Sutton, MA 01590	(508) 865 4703	No	No	Monday - Friday 8am-5pm
Chicago	c/o Auto Kool Systems, 277 E North Ave, Villa Park, IL 60181	(630) 834 0614	No	No	Monday - Friday 8am-5pm
Dallas	3500 S.Central Expressway (Hwy 75), McKinney TX 75070	(972) 562 1900	Yes (Surcharge applies)	No	Monday-Saturday 8am-5pm
Denver	c/o All Stars RV, 5989 Main Street, Louviers, CO 80131	(720) 348 0404	No	No	Monday-Friday 8am-5pm
Las Vegas	13001 Las Vegas Bl. S. Las Vegas, NV 89123	(702) 269 8000	Yes (Surcharge applies)	Yes	Monday-Saturday 8am-5pm & Sundays 8am-4pm
Los Angeles	12818 Firestone Blvd, Santa Fe Springs, CA 90670	(562) 404 9300	Yes (Surcharge applies)	Yes	Monday-Saturday 8am-5pm & Sundays 8am-4pm
Miami	c/o Tires 4 Less, 18645 SW 103rd Ct, Miami FL 33157	(305) 362 2777	No	No	Monday-Friday 8am-5pm
New York (Newark)	3401B Tremley Point Rd, Linden, New Jersey 07036	(908) 474 9000	Yes (Surcharge applies)	Yes	Monday-Saturday 8am-5pm
Orlando	3702 Rio Vista Avenue, Orlando, Florida 32805	(407) 872 7730	Yes (Surcharge applies)	Yes	Monday-Saturday 8am-5pm & Sundays 8am-4pm
Phoenix	c/o Pacific Sun Rentals, 3020 E. Bell Road Phoenix, AZ 85032	(602) 867 5043	No	No	Monday-Friday 8am-5pm
Salt Lake City	c/o Hugh's RV, 250 South Hwy 89, North Salt Lake City, UT 84054	(801) 936 1010	No	No	Monday-Friday 8am-5pm
San Francisco	6301 Scarlett Court, Dublin, CA 94568	(925) 803 0331	Yes (Surcharge applies)	Yes	Monday-Saturday 8am-5pm & Sundays 8am-4pm
Washington (DC)	c/o Zukowski Fleet Services, 21585 Cedar Lane, Sterling, VA 20166	(703) 444 8900	No	No	Monday-Friday 8am-5pm

Some depots operate reduced opening times in off seasons

Please read all information carefully.

PICKING UP YOUR RV

DROPPING OFF YOUR RV

Standard Pick Up Procedure

Clients must call the appropriate depot on the morning of pick-up to arrange vehicle pick-up time. Under no circumstances should clients arrive unannounced.

Same day pick-ups are not permitted for customers arriving on International flights.

Pick Up Time

Standard take-over time is after 1.00pm even if clients arrive earlier. This is subject to vehicle readiness.

Transfers

Available at selected depots and hotels only, please see and 3. **\$15 per person from 1st April 2011.**

Please refer to page 1 which provides details of the depots this service operates to/from.

Customer must call their local depot or 1-800-367-6507 no later than 9.00am on the morning of motorhome takeover to schedule a pick-up time and confirm the hotel.

The courtesy shuttle arrives between 10.00am and 2.00pm at designated hotels only.

Please note that delays may occur during peak season and holiday periods.

No refunds are available for delays or cancellations due to transfers.

Self Transfer:

Customers may self transfer but must call the depot to arrange a vehicle pick-up time.

Standard Drop Off Procedure

Drop Off Time is 11:00 am

Transfers

Please refer to page 3 which provides details of which depots and hotels this service operates to/from. **\$15 per person from 1st April 2011.**

Transfer to airport departure terminals is also offered from depots listed on Page 1 (Excludes JFK in New York)

The shuttle usually departs from the rental station between 10.00am and 12.00pm.

No Transfers are available for customer returning after 11:00am

No refunds are available for delays or cancellations due to transfers.

Self Transfer:

Customers may self transfer at their own cost.

PAD (Priority AM Departure) Procedure - Early Vehicle Collection

Selected Depots Only. Surcharge applies (see quotation for prices).

A customer or agent must inform El Monte RV of PAD and have filled out the online PAD form no later than 14 days prior to vehicle take over date.

No refund is given for the PAD charge if the PAD form is not received at least 14 days before pick-up.

Pick Up Time

Takeover time: 8.00am and 12.00 noon.

Transfers

Only hotels highlighted on Page 3 are only available for PAD transfers.

PAD Transfer instructions

On the day of pick up a pre-recorded message is available at 1-800-337-2199 which instructs at what time and at which hotel entrance clients should wait for transfer shuttle. Call from Landline only.

The PAD shuttle arrives at hotels between 06:45am and 08:00am.

If possible, it is recommended that customers also call 1-800-367-6507 the day before pick up to confirm pick-up time and hotel entrance.

PAD (Priority AM Departure)

Standard Drop Off Procedures Apply

Bellingham Depot Transfer Procedure (Between Vancouver and Bellingham)

Only available between Vancouver and Bellingham.

Surcharge applies in each direction, refer to quotation for details.

Same day pick-ups are not permitted for customers arriving on International flights.

Transfer must be prebooked. Pick-up from specific Vancouver airport area hotels only, details can be found on page 3.

US Border crossing fee (currently \$6 per person) is required at the border. Customers should be aware that a visa to enter the United States may be required. Due to increased security and traffic delays crossing into the US are possible which El Monte is not responsible for.

Clients should expect border crossing delays on Saturdays due to increased traffic.

Clients should expect border crossing delays on Saturdays due to increased traffic.

Pick Up Time

Pick-up time is usually after 12:00 pm

El Monte RV does not provide transport from Seattle area.

Bellingham Depot Transfer Procedure (Between Bellingham and Vancouver)

Only available between Bellingham and Vancouver

Surcharge applies (see quotation for prices).

US Border crossing fee (currentl \$6 per person) is required at the border.

Due to increased security and traffic delays crossing from the US are possible which El Monte is not responsible for.

Clients should expect border crossing delays on Saturdays due to increased traffic

We reeommend returning the vehicleas early as possible to avoid missing the shuttle

Transfer Time

Shuttle usually departs Bellingham location between 11am and 1:30pm. We cannot guarantee a time.

El Monte RV does not provide transport to Seattle area.

List of Transfer Hotels by Depot

Transfers are only available at the hotels listed below

PAD (Priority AM Departure) transfer hotels are highlighted

Los Angeles Transfer Hotels	San Francisco Transfer Hotels	Las Vegas Transfer Hotels	New York Transfer Hotels	Dallas Transfer Hotels	Orlando Transfer Hotels	Bellingham Transfer Hotels
Crowne Plaza * 5985 West Century Blvd Tel: 310-642-7500	Clarion Airport* 401 E. Millbrae Ave Tel: 650-692-6363	Planet Hollywood 3667 Las Vegas Blvd S Tel: 702-785-5555	Ameritania 230 W. 54th - Manhattan Tel: 212-247-5000	Best Western Suites 5050 W. John Carpenter Fwy Tel: 972-870-0530	Intl Palms Resort 6515 International Dr Tel: 407-351-3500	Surcharge applies - See page 2 for details on this service.
Four Points Sheraton* 9750 Airport Blvd Tel: 310-645-4600	Holiday Inn Golden Gateway* 1500 Van Ness Tel: 415-441-4000	Bally's 3645 Las Vegas Blvd S Tel: 702-739-4111	Belvedere 319 w. 48th - Manhattan Tel: 212-245-7000	Comfort Inn DFW Airport 5000 W. John Carpenter Fwy Tel : 972-929-5757	La Quinta 7160 Frontage Blvd. Tel: 407-240-5000	(Vancouver Hotels)
Custom 8601 Lincoln Blvd Tel: 310-465-0400	Holiday Inn Civic Center* 50 8th Street Tel: 415-626-6103	Bellagio 3600 Las Vegas Blvd S Tel: 702-693-7111	Best Western President 234 W. 48th - Manhattan Tel: 212-246-8800	Comfort Suites 4700 W. John Carpenter Fwy Tel: 972-929-9097	Marriott MCO 7499 Augusta National Dr Tel: 407-851-9000	Fairmont 3111 Grant McConachie Way - Tel: 604-207-5200
Hacienda 525 W. Sepulveda Tel: 310-615-0015	Hotel Bijou*- 111 Mason Tel: 415-771-1200	Circus Circus 2880 Las Vegas Blvd S Tel: 702-734-0410	Crown Plaza-Manhattan 1605 Broadway @ 49th - Tel: 212-977-4000	La Quinta Inn DFW Airport 4850 W. John Carpenter Fwy Tel: 972-915-4022	Quality Inn Int'l 7600 International Plaza Tel: 407-996-1600	Sandman Signature 10251 St Edwards Richmond, BC Tel: 604-303-8888
Hilton/Towers* 5711 W. Century Tel: 310-410-4000	Whitcomb Hotel 1231 Market Street Tel: 415-626-8000	Excalibur* 3850 Las Vegas Blvd S Tel: 702-597-7777	Hampton * 501 W. Edgar Rd – Linden Tel: 908-862-3222	Grand Hyatt 2337 S. International Pky Tel: 972-453-1234	Quality Inn Plaza * 9000 International Plaza Tel: 407-996-8585	Travelodge 3071 St. Edwards - Vancouver Tel: 604-278-5155
Holiday Inn 9901 La Cienega & Century Tel: 310-649-5151	Travelodge-North Airport 326 S. Airport Blvd. Tel: 650-583-9600	Flamingo 3555 Las Vegas Blvd S Tel: 702-733-3111	Hilton Newark * 1170 Spring St – Newark Tel: 908-351-3900	Hyatt Regency DFW Airport, International Parkway Tel: 972-453-1234	Doubletree 5780 Major Blvd Tel: 407-351-1000	Delta Vancouver Airport 3500 Cessna Drive Richmond, BC Tel: 604-278-1241
Howard Johnsons 8620 Airport Blvd Tel: 310-645-7700	Hilton Hotel Finc. Dist. 750 Kearny Tel: 415-433-6600	Venetian Resort 3355 Las Vegas Blvd S Tel: 702 414 1000	Hilton 53rd-54th - Manhattan Tel: 212-586-7000	MCM Elegante 2330 W. NW Hwy - Dallas Tel: 214-351-4477	Orlando Intl Airport Htl 3835 McCoy Tel: 407-859-2711	Accent Inn 10551 St Edwards Drive Richmond, BC Tel : 800-434-6835
Marriott* 5855 West Century Blvd Tel: 310-641-5700	Holiday Inn Airport N.* 275 South Airport Blvd Tel: 650-873-3550	Tuscany Suites * 255 E Flamingo Road Tel: 702-893-8933	Holiday Inn Manhattan 440 57th / between 9th & 10th - Tel: 212-581-8100	Ramada DFW Airport N 8205 Esters Blvd - Irving Tel: 972-929-0066	Wyndham Resort * 8011 International Dr Tel: 407-351-2420	
Sheraton Gateway 6101 W. Century Blvd Tel: 310-642-1111		Mandalay Bay * 3950 Las Vegas Blvd S Tel: 702-632-7777	Hotel Edison 228 West 47th Street - Manhattan Tel: 212-840-5000	Motel 6 7800 Heathrow Dr Tel: 972-915-3993		
Radisson 6225W. Century Blvd & Tel: 310-670-9000		MGM Grande 3799 Las Vegas Blvd S Tel: 702-891-7777	Novotel 226 W. 52nd - Manhattan Tel: 212-315-0100	Sleep Inn 4770 Plaza Drive Tel: 972-929-8888		
		Monte Carlo 3770 Las Vegas Blvd S Tel: 702-730-7777	Pennsylvania 401 7th @ 33rd - Manhattan Tel: 212-736-5000	Wingate Inn 8220 Esters Blvd - Irving Tel: 972-929-4600		
		New York New York * 3790 Las Vegas Blvd, S Tel: 702-740-6969	Milford Plaza 700 8th Ave - Manhattan Tel: 212-869-3600	Wyndham DFW Airport N 4441 Hwy 114 @ Esters - Irving Tel: 972-929-8181		
		South Point Hotel * 9777 Las Vegas Blvd Tel: 702-796-7111	Skyline 725 10th - Manhattan Tel: 212-586-3400	PAD option not available		
		Treasure Island 3300 Las Vegas Blvd S Tel: 702-894-7111	Travel Inn 515 42nd @10th/Times Square - Tel: 212-695-7171			PAD option not available
		Best Western Mardi Gras* 3500 Paradise Road Tel: 702-731-2020	Crowne Plaza* 901 Spring St Tel: 908-527-1600			

For further information on Transfers and Depot information, please contact El Monte RV UK on 01483 500003

All information subject to change without notice.