

EL MONTE RV DEPOT, TRANSFER & PICK UP INFORMATION

Issue: 10/11

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RV Rental Depot Locations, Addresses & Telephone Numbers

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Depot	Address	Telephone number.	Is a transfer offered?	Is a PAD (morning pick-up) option offered?	Times of Operation*
Albuquerque	c/o Aloha RV Supercenter, 8300 Pan American Fwy NE, Albuquerque, NM 87113	(505) 797 8444	No	No	Monday-Friday 8am-5pm
Atlanta	c/o Georgia RV Center, 350 White Ave SE, Marietta, GA 30060	(770) 499 0460	No	No	Monday-Friday 9am-5pm
Bellingham	5242 Pacific Highway, Ferndale, Washington 98248	(360) 380 3300	Yes (Surcharge applies)	No	Monday-Saturday 9am-5pm
Boston	c/o D R Stone, 14 Deborah Drive, Sutton, MA 01590	(508) 865 4703	No	No	Monday - Friday 8am-5pm
Chicago	c/o Auto Kool Systems, 277 E North Ave, Villa Park, IL 60181	(630) 834 0614	No	No	Monday - Friday 8am-5pm
Dallas	3500 S. Central Expressway (Hwy 75), McKinney TX 75070	(972) 562 1900	Yes (Surcharge applies)	No	Monday-Saturday 8am-5pm
Denver	c/o All Stars RV, 5989 Main Street, Louviers, CO 80131	(720) 348 0404	No	No	Monday-Friday 8am-5pm
Las Vegas	13001 Las Vegas Bl. S. Las Vegas, NV 89123	(702) 269 8000	Yes (Surcharge applies)	Yes	Monday-Saturday 8am-5pm & Sundays 8am-4pm
Los Angeles	12818 Firestone Blvd, Santa Fe Springs, CA 90670	(562) 404 9300	Yes (Surcharge applies)	Yes	Monday-Saturday 8am-5pm & Sundays 8am-4pm
Miami	c/o Tires 4 Less, 18645 SW 103rd Ct, Miami FL 33157	(305) 362 2777	No	No	Monday-Friday 8am-5pm
New York (Newark)	3401B Tremley Point Rd, Linden, New Jersey 07036	(908) 474 9000	Yes (Surcharge applies)	Yes	Monday-Saturday 8am-5pm
Orlando	3702 Rio Vista Avenue, Orlando, Florida 32805	(407) 872 7730	Yes (Surcharge applies)	Yes	Monday-Saturday 8am-5pm & Sundays 8am-4pm
Phoenix	c/o Pacific Sun Rentals, 3020 E. Bell Road Phoenix, AZ 85032	(602) 867 5043	No	No	Monday-Friday 8am-5pm
San Diego	8665 Mission Gorge Rd Santee, CA 92071	(888) 337-2214	No	No	Monday-Friday 8am-5pm
Salt Lake City	c/o Hugh's RV, 250 South Hwy 89, North Salt Lake City, UT 84054	(801) 936 1010	No	No	Monday-Friday 8am-5pm
San Francisco	6301 Scarlett Court, Dublin, CA 94568	(925) 803 0331	Yes (Surcharge applies)	Yes	Monday-Saturday 8am-5pm & Sundays 8am-4pm
Washington (DC)	c/o Zukowski Fleet Services, 21585 Cedar Lane, Sterling, VA 20166	(703) 444 8900	No	No	Monday-Friday 8am-5pm

*Some depots operate reduced opening times in off seasons

PICKING UP YOUR MOTORHOME (RV)

Standard Pick Up Procedure:

- Pick-Up time of RV is from 1:00pm (subject to vehicle readiness - even if customers arrive earlier)
- Customers must call the relevant Depot before 09:30am on morning of pick-up, or day before if possible, to arrange vehicle pick-up. See page 1 for Depot location telephone numbers
- Under no circumstances should clients arrive unannounced. Same day pick-ups are not permitted for customers arriving on International flights.

Self Transfer: (for customers arranging their own transfer to depot)

- Customers must call the relevant depot before 09:30am on morning of pick-up to arrange vehicle pick-up. See page 1 for Depot location telephone numbers

El Monte RV Transfers: (shuttle service only available at Depots/Hotels listed on page 3.)

- Customers must call 1-800-367-6507 the day before pick-up OR call the relevant depot before 09:00am on morning of pick-up, to arrange and confirm the hotel and time of transfer.
- Transfers are made between 10:00am and 2:00pm *. (El Monte RV accept no responsibility for any delays arising with transfers)
- \$15.00 per person transfer charge from 1st April 2011 to 31st March 2012

Priority AM Departure (PAD) Procedure - Early Vehicle Collection:

- Pick-up or take over time of RV is between 08:00am and 12:00pm (noon)
- PAD only available at selected Depots confirmed on page 1.
- Customer or Agent must inform El Monte RV of a PAD. The completed PAD form MUST be sent to El Monte RV more than 14 days before pick-up date.
- Surcharge applies. (see quotation for prices. Does not include transfer) No refund is given for the PAD charge if the PAD form is not received at least 14 days before pick-up.
- Self Transfer is permitted for PAD. Under no circumstances should clients arrive unannounced.

Priority AM Departure (PAD) Transfer Instructions:

- The PAD transfer shuttle usually arrives at selected hotels between 06:45am and 08:00am.
- See page 3 for PAD transfer hotels. (only highlighted* hotels offer PAD transfers)
- On morning of pick-up call 1-800-337-2199 (call from landline only) A pre-recorded message will advise the time and at which hotel entrance customers should wait for PAD transfer shuttle.
- We recommended customers call the day before pick-up (if possible) on 1-800-337-2199 to confirm pick-up time and hotel entrance
- \$15.00 per person transfer charge from 1st April 2011 to 31st March 2012

Bellingham Depot : Pick-Up and Transfer Procedure (Between Vancouver transfer Hotels and Bellingham depot)

- Pick-up or take over time of RV is usually after 12:00 pm (noon). See page 3 for list of Vancouver hotels operating transfers to Bellingham Depot
- \$15.00 per person transfer charge from 1st April 2011 to 31st March 2012
- Same day pick-ups are not permitted for customers arriving on International flights.
- US Border Crossing fee (currently \$6 per person) is required at the border. **Customers should be aware that a Visa to enter the United States may be required.
- El Monte RV is not responsible for any delays that may occur during border crossing in the event of increased security or traffic.

DROPPING OFF YOUR MOTORHOME (RV)

- **Drop off time for RV vehicle is 11:00am.**
- Transfers are only available at selected Depots/Hotels : see page 3 for details. - Customers may self-transfer at their own cost.
- Transfers to airport departure terminals are only available from Depot locations listed on Page 1. (Excludes JFK and La Guardia in New York)
- The shuttle usually departs from the rental station depot between 8.00am and 12.00pm.
- \$15.00 per person transfer charge from 1st April 2011 to 31st March 2012. No refunds are available for delays or cancellations due to transfers.
- No Transfers are available for customers returning their vehicle after 11:00am

Bellingham Depot : Drop-Off and Transfer Procedure (Between Bellingham depot and Vancouver transfer Hotels)

- Transfers are only available to selected Vancouver hotels : see page 3 for details. El Monte RV does not provide transfers / transport to Seattle area.
- Transfer shuttle usually departs Bellingham location between 11:00am and 1:30pm. We cannot guarantee a time.
- We recommend returning the vehicle as early as possible to avoid missing the shuttle.
- \$15.00 per person transfer charge from 1st April 2011 to 31st March 2012
- US Border Crossing fee (currently \$6 per person) is required at the border. El Monte RV is not responsible for any delays that may occur during border crossing.

List of Transfer Hotels by Depot

- Transfers are only available at the hotels listed below
- PAD (Priority AM Departure) transfer hotels are highlighted *

Los Angeles Transfer Hotels	San Francisco Transfer Hotels	Las Vegas Transfer Hotels	New York Transfer Hotels	Dallas Transfer Hotels	Orlando Transfer Hotels	Bellingham Transfer Hotels
Crowne Plaza * 5985 West Century Blvd Tel: 310-642-7500	Crowne Plaza SFO Airport* 1177 Airport Blvd Tel: 650-342-9200	Planet Hollywood 3667 Las Vegas Blvd S Tel: 702-785-5555	Crown Plaza-Manhattan 1605 Broadway @ 49th Tel: 212-977-4000	Best Western Suites* 5050 W. John Carpenter Fwy Tel: 972-870-0530	Intl Palms Resort* 6515 International Dr Tel: 800-354-8332	Surcharge applies - See page 2 details on this service.
Four Points Sheraton* 9750 Airport Blvd Tel: 310-645-4600	Holiday Inn Golden 1500 Van Ness Tel: 415-441-4000	Bally's 3645 Las Vegas Blvd S Tel: 702-739-4111	Hampton * 501 W. Edgar Rd – Linden Tel: 908-862-3222	Comfort Inn DFW Airport* 5000 W. John Carpenter Fwy Tel : 972-929-5757	La Quinta Inn North 7160 Frontage Blvd. Tel: 407-240-5000	
Custom 8601 Lincoln Blvd Tel: 310-465-0400	Holiday Inn Civic Center* 50 8th Street Tel: 415-626-6103	Bellagio 3600 Las Vegas Blvd S Tel: 702-693-7111	Hilton Newark * 1170 Spring St – Newark Tel: 908-351-3900	La Quinta Inn DFW Airport 4850 W. John Carpenter Fwy Tel: 972-915-4022	Marriott Orlando Airport 7499 Augusta National Dr Tel: 407-851-9000	Fairmont 3111 Grant McConachie Way - Tel: 604-207-5200
Hacienda 525 W. Sepulveda Tel: 310-615-0015	Hotel Bijou* 111 Mason Tel: 415-771-1200	Circus Circus 2880 Las Vegas Blvd S Tel: 702-734-0410	Hilton 1335 53rd-54th - Manhattan Tel: 212-586-7000	Grand Hyatt* 2337 S. International Pky Tel: 972-453-1234	Quality Inn Int'l 7600 International Plaza Tel: 407-996-1600	Sandman Signature 10251 St Edwards Richmond, BC Tel: 604-303-8888
Hilton/Towers* 5711 W. Century Tel: 310-410-4000	Whitcomb Hotel 1231 Market Street Tel: 415-626-8000	Excalibur* 3850 Las Vegas Blvd S Tel: 702-597-7777	Holiday Inn Manhattan 440 57th / between 9th & 10th - Tel: 212-581-8100	Hyatt Regency* DFW Airport, International Tel: 972-453-1234	Quality Inn Plaza* 9000 International Plaza Tel: 407-996-8585	Travelodge 3071 St. Edwards - Vancouver Tel: 604-278-5155
Holiday Inn 9901 La Cienega & Century Tel: 310-649-5151	Travelodge-North Airport 326 S. Airport Blvd. Tel: 650-583-9600	Flamingo 3555 Las Vegas Blvd S Tel: 702-733-3111	Novotel 226 W. 52nd - Manhattan Tel: 212-315-0100	MCM Elegante 2330 W. NW Hwy - Dallas Tel: 214-351-4477	Doubletree 5780 Major Blvd Tel: 407-351-1000	Delta Vancouver Airport 3500 Cessna Drive Richmond, BC Tel: 604-278-1241
Howard Johnsons 8620 Airport Blvd Tel: 310-645-7700	Holiday Inn Airport N.* 275 South Airport Blvd Tel: 650-873-3550	Venetian Resort 3355 Las Vegas Blvd S Tel: 702 414 1000	Pennsylvania 401 7th @ 33rd - Manhattan Tel: 212-736-5000	Ramada DFW Airport N* 8205 Esters Blvd - Irving Tel: 972-929-0066	Orlando Intl Airport Htl 3835 McCoy Tel: 407-859-2711	Accent Inn 10551 St Edwards Drive Richmond, BC Tel : 800-434-6835
Marriott* 5855 West Century Blvd Tel: 310-641-5700		Tuscany Suites * 255 E Flamingo Road Tel: 702-893-8933	Milford Plaza 700 8th Ave - Manhattan Tel: 212-869-3600	Motel 6 7800 Heathrow Dr Tel: 972-915-3993	Wyndham Resort * 8011 International Dr Tel: 407-351-2420	
Sheraton Gateway 6101 W. Century Blvd Tel: 310-642-1111		Mandalay Bay * 3950 Las Vegas Blvd S Tel: 702-632-7777	Skyline 725 10th - Manhattan Tel: 212-586-3400	Sleep Inn 4770 Plaza Drive Tel: 972-929-8888	Days Inn Lakeside West* 7335 Sand Lake Road Tel: 407-351-1900	
Radisson 6225W. Century Blvd & Tel: 310-670-9000		MGM Grande 3799 Las Vegas Blvd S Tel: 702-891-7777	Travel Inn 515 42nd @10th/Times Square Tel: 212-695-7171	Wingate Inn 8220 Esters Blvd - Irving Tel: 972-929-4600		
		Monte Carlo 3770 Las Vegas Blvd S Tel: 702-730-7777	Radisson Hotel Newark 30 Minute St Tel: 732 541 2005	Wyndham DFW Airport N 4441 Hwy 114 @ Esters - Tel: 972-929-8181		
		New York New York * 3790 Las Vegas Blvd, S Tel: 702-740-6969		PAD option available from 01 April 2012		
		South Point Hotel.* 9777 Las Vegas Blvd Tel: 702-796-7111				
		Treasure Island 3300 Las Vegas Blvd S Tel: 702-894-7111				
		Best Western Mardi Gras* 3500 Paradise Road Tel: 702-731-2020				PAD option not available

For further information on Transfers and Depot information, please contact El Monte RV UK res@elmonterv.co.uk
All information is subject to change without notice.